This video will show you how to login to your SuperTracker account if you forget your username or password.

If you are having trouble remembering your username or password, there are links on the Log In page to help you access your account.

When you created your SuperTracker account, you had the option to provide your email address.

If you did, SuperTracker can email your username if you forget it.

Select the “Forgot your username?” link under the Username field.

Next, enter your email address and click the “Continue” button.

An email will be delivered to your account containing your username and a link to SuperTracker.
You can now log in with your username and password.

If you can’t remember your password, there are two links on the Log In page that might help.

Select the “See your password hint” link to get the password hint you provided when you created your account.

When you registered, you entered a word or phrase that would provide a clue to help you remember your password.

If your password hint does not help you recall your password, you can reset it instead.

Select the “Reset your password” link.

In Step 1, enter your username and click the “Continue” button.

In Step 2, enter the answer to your security question.
When you registered, you picked from a list of security questions (like your favorite food or favorite color)

And provided your answer.

Enter the exact answer you provided when you registered and click “Continue.”

In Step 3, create your new password.

Your password should be between 4 and 15 characters.

Re-enter the password to make sure you typed it correctly.

Then create a new password hint, a word or phrase to remind you if you forget your password later on, and click the “Continue” button.
The password reset process is now complete and you will see the confirmation message display on the page.

You are now ready to log in to SuperTracker with your username and new password.